

Regional Professional Development for Service Coordinators in the Birth to-3 and Children's Long Term Supports (CLTS) Programs

Service coordinators have a critical role and lasting impact on supporting families as they navigate complex systems to support their children and family. As we build a well integrated system for families and children with disabilities, there are common roles as well as skills and knowledge for service coordinators in the Birth to 3 and Children's Long Term Supports Programs. In an ever changing environment, service coordinators are constantly striving to keep up with policies, resources and practices to effectively serve families. Yet, few opportunities focus on providing information, resources and supports specifically for service coordinators. To address these needs, the Waisman Center, in partnership with DHS, Birth to 3 and CLTS Programs, RESource and Family Voices, will host a regional service coordination professional development meeting in each DHS region.

When: By July 2011 as arranged by region

Who: Birth to 3 and CLTS service coordinators (veteran and new) and their supervisors

Proposed Topics:

- strategies for effective service coordination with families
- interviewing skills for discovering family priorities and outcomes,
- outcomes based planning,
- using natural supports,
- transition planning conversations
- knowledge of formal resources and supports
- common skills and knowledge of service coordination
- beyond paperwork: ongoing relationships

The day will offer opportunities to delve into these topics through planned activities, interaction and networking with peers.