



If you can't find what you are looking for, call the **Waisman Resource Center** at 1-800-532-3321 or 608-265-8610

www.waisman.wisc.edu/cshcn/

Waisman Center is home to one of five Regional Children and Youth with Special Health Care Needs Centers in Wisconsin that are a part of a statewide network that provides free and confidential information and assistance to parents of children and youth with special health care needs and the professionals who work with them. CYSHCN centers are dedicated to meeting families' needs through information, referral and follow-up, parent-to-parent support and service coordination, through local Public Health Departments and other community agencies.



Welcome To Richland County

Please use this map as a guide on the road to finding services for your Child/Youth with Special Health Care Needs (CYSHCN), age birth to 21.

2007
Resource Roadmap
 Southern Regional Center for Children and Youth with Special Health Care Needs (CYSHCN)



Comprehensive Community Services (CCS) and Coordinated Services Teams (CST):

Richland County Health and Human Services has recently added two new programs. The CCS program is a psychosocial rehabilitation program through Medicaid that offers intensive service facilitation and funding for a wide variety of services for children and adults with mental health or alcohol and other drug abuse issues.

The CST program is a new approach to working with families. This program stresses collaboration between providers, is strength based and family centered. For more information on any of these programs call 647-8821.

Child Protection Services and Juvenile Justice Programs:

These programs are part of the Department of Health and Human Services. This unit investigates reports of child abuse and neglect, links families with parent education programs, respite and other services, develops and monitors the foster home program, provides access to independent livings skills training, and enforces family and youth related court orders.



Special Education:

Special Education is a set of school programs that have been developed to meet the educational needs of children with learning or emotional disabilities. Usually the school will determine if a child needs special education during the Individual Education Plan (IEP) process. Each school district will have a designated Special Education contact person. Contact your district with questions.



SWCAP Head Start and Early Head Start:

Head Start and Early Head Start are free child development programs for children birth to age 5 and their families. Head Start/Early Head Start provide a variety of education, health and family services to enrolled families such as preschool, play groups and home visits.

Birth to Three Program:

This is a Richland County Health and Human Services program for children who may need extra help with catching up to other children their own age in mobility and speech. Free screenings and evaluations. Parents are part of the team and help decide what their child may need. To refer your child, call 647-8821 and ask for the Early Intervention Specialist.

FOR PARENT TO PARENT SUPPORT CALL 1-800-532-3321

(Southern Regional Children and Youth with Special Health Care Needs Center)

24 -Hour Information Hotlines:

Wisconsin First Step
1-800-642-7837

www.mch-hotlines.org/firststep.html
 A statewide 24-hour information and referral service with trained parents of children with special health care needs and professional counselors who are available to talk over concerns, answer questions and identify resources to meet a caller's needs. Some topic areas include housing, recreational activities, community centers, transportation, domestic violence, energy assistance and support groups.

Economic Support Program:

This unit of the Department of Health and Human Services provides access to financial and medical assistance programs such as Social Security Insurance, Medicaid, Food Share, energy assistance, housing, and more. Many of these programs have eligibility requirements and the Economic Support Unit staff can help families navigate these often complex governmental programs.

Public Health Department:

The Richland County Health and Human Services Department of Public Health provides community health services based on health promotion, disease prevention and education. 647-8821

Children with Disabilities Program:

This Richland County Health and Human Services program helps support children with special needs and their families who live in Richland County. Once program requirements are met, funding can help with expenses related to a child's disability in order to help promote and support the best possible outcomes for the child. To refer a child, please call 647-8821 and ask for the Children with Disabilities Care Manager.

Advocacy and Parent Training:

State and local agencies provide information and assistance for families trying to find the best ways to understand, protect and encourage growth in areas of legal, human and service rights of children. These may include legal help, counseling on health benefits, and help with Individual Education Plans (IEPs). Parent training includes free classes or individual in-home parenting as well as assistance with finding other helpful sources.

Other Community Resources:

Many organizations are geared to a specific special need or are inclusive of all children. For examples see the Community Resources on the back side of this document.

Richland County Health and Human Services:

Richland County Health and Human Services is an umbrella agency that houses many of the Children and Families programs. Each Program is described on this map. Please contact Richland County Health and Human Services at 647-8821 with questions.

Clinical Services:

The Richland County Health and Human Services West office located at 1000 Hwy. 14 near the UW-Richland campus offers individual and family counseling, psychological assessment, psychiatry services including medication evaluation, and alcohol and other drug abuse services. To set up an appointment call 647-6384.



Resource Roadmap for Richland County is the product of a collaborative effort between the Southern Regional CYSHCN Center and the Richland County Health and Human Services KIDS Council. Richland County KIDS Council is an Advisory Committee to the Richland county Health and Human Services Board. Concept originally developed by the FOR U staff at the Chippewa County Health Department.

For additional copies contact the or download the PDF at



Waisman Resource Center 1-800-532-3321
www.waisman.wisc.edu/cshcn/

Local, State & National Information, Referral and Advocacy Resources for Families of Children and Youth with Special Health Care Needs in Southern Wisconsin

(Note: Phone numbers are in the 608 area code unless noted or are toll-free)

Advocacy

ARC - Richland County - advocacy, research, programming & outreach . for persons/ families with developmental disabilities 585-2163

(The) ARC-Wisconsin Disability Association - advocacy for persons with cognitive disabilities; support groups, training, information and referral. www.arc-wisconsin.org/..... 1-877-272-8400

Family Voices of Wisconsin – nationwide grass roots training, information and advocacy network of families whose children have special health care needs. <http://www.wfv.org/fv/>..... 1-888-835-5669

Independent Living Resources - consumer-driven services to promote full participation in society of persons with disabilities. Services include: health benefits counseling, assistive technology, peer support and advocacy. 647-8053

Independent Living Centers – consumer-driven services to promote full participation in society of person with disabilities. Services include: health benefits counseling, assistive technology, peer support and advocacy. www.dhfs.state.wi.us/Disabilities/Physical/ILCs.htm..... 1-800-642-7837

Ombuds Program – problem solving, advocacy for Medicaid-HMO enrollees

..... 1-800-760-0001

Disability Rights Wisconsin (formerly Wisconsin Coalition for Advocacy) – provides protection and advocacy for persons with disabilities in Wisconsin. www.disabilityrightswi.org/.....(voice/TTY) 1-800-928-8778

Wisconsin Council on Developmental Disabilities (WCDD) - provides training and advocacy resources. www.wcdd.org/..... 266-7826

At-Home Support (Respite, Personal Care, Resources)

Children with Disabilities/Richland County Health and Human Services - MA personal care provider 242-8335

Home Health United - A licensed home-health agency specializing in services to children and young people with physical disabilities; visiting nurse, supportive care, hospice 1-800-924-9872

Homeward Bound Inc. - visiting nurse, supportive care services, hospice..... 647-9880

Lori-Knap Richland, Inc. – supportive home care, daily living skills training 647-5247

Upland Hills – visiting nurse, supportive care services, hospice 930-7210 ext 2510

Benefit/Legal Services

ABC for Health, Inc. - statewide benefits counseling and legal services for families with children who are having problems financing healthcare. www.safetyweb.org..... 1-800-585-4222

ABC Advocacy & Benefits Counseling – nonprofit law firm dedicated to ensuring health care access for Wisconsin families..... 261-6939

ACCESS – new online tool that helps to determine eligibility for FoodShare, Medicaid, BadgerCare, and other health and nutrition programs www.access.wisconsin.gov

Legal Action of Wisconsin - nonprofit agency providing legal representation to low-income people and others. www.legalaction.org/..... 1-800-873-0927

Richland County Child Support 647-8663

Richland County Victim/Witness Assistance Program - 647-3493

Social Security Administration – provides information on social security benefits and supplemental security income benefits for children and adults with a disability. www.ssa.gov 1-800-772-1213

W-2 Disabilities Hotline - information about food stamps and other assistance programs for W-2 eligible families caring for household member(s) with a disability. 1-888-400-8455

Child Care

Child Care Resource & Referral Network, Inc. (CCR&R) - statewide organization of community-based childcare resources and referral agencies including information about inclusive childcare for children with special needs. www.wisconsinccrr.org/..... 1-888-713-5437

Economic Support (Richland County Health and Human Services) – childcare vouchers are available to eligible parents to help cover the cost of childcare. Daycare certification. 647-8821

Respite Care Association of Wisconsin – statewide organization with a mission to promote, support and expand quality respite care resources across the lifespan for families caring for individuals with special needs. www.respitecarewi.org/..... 1-866-702-7229

Southwestern Wisconsin Child Care Resource & Referral – working with parents, providers, employers and communities on child care issues. Childcare referrals for parents and training available. www.swwicrr.com..... 1-800-267-1018

Early Intervention for Infants and Young Children

Birth-to-3 - service coordination and therapy for children birth to 3 years of age 647-8821 ext 259

Birth to 3 -Wisconsin’s Early Intervention (IDEA-part C) program for children with special needs under age 3.

www.dhfs.wisconsin.gov/bdds/birthto3/index.htm..... 1-800-642-7837

SWCAP Head Start - child-development program for preschool children from birth to 5 years 1-800-494-8899

Education: Adult

Adult Basic Education 342-1167, 1-800-686-3836

Richland County Literacy Council – offers one-on-one tutoring..... 647-8236

Wisconsin Division of Vocational Rehabilitation (DVR) - state employment training program for individuals with disabilities living in the community. Eligible individuals may receive vocational evaluation and training and job placement assistance.

www.dwd.state.wi.us/dvr/ 1-800-442-3477 /(TTY) 1-888-877-5939

Education: Partnerships and Support

Cooperative Educational Service Agency (CESA) -assist districts in providing quality educational opportunities for students

<http://dpi.wi.gov/cesa.html>..... 1-800-441-4563

Cooperative Educational Service Agency (CESA 3)..... 822-3276

Even Start Family Literacy – free on-site parenting education as well as assisting children, birth to age 8, learn through age appropriate activities and field trips to develop school readiness and provide a place to play and learn while parents attend class

..... 1-800-441-4563

Lutheran Social Services – provides information on parenting, nutrition and budgeting..... 1-800-924-7238

Post Adoption Resource Center (PARC) – provides books, articles, videos and other resources to adoptive families 1-888-485-7385

SWCAP Head Start & Early Head Start – free comprehensive preschool services to eligible families with children 3-5; Early head Start provides a parent and child development program to eligible pregnant women and families with children ages birth to 3 1-800-494-8899

Wisconsin Department of Public Instruction (DPI): Special Education Team- information on public education for children with special needs. <http://dpi.state.wi.us/>..... 1-800-441-4563

Wisconsin Assistive Technology Initiative (WATI) – maintains lending library of assistive technology devices; provides training and consultation; provides evaluation of students related to assistive technology.

www.wati.org..... 1-800-565-8135

Wisconsin Family Assistance Center for Education, Training and Support (FACETS) - free information and assistance to families regarding parent and student rights and opportunities in education. www.wifacets.org/..... 1-877-374-4677 / (TTY) 824-8755

Wisconsin Statewide Parent Educator Initiative (WSPEI) - provides experienced parent liaisons to work with families, educators and school districts through the CESA’s to promote positive partnership and free consultation to families of children with special educational needs. <http://dpi.wi.gov/sped/parent.html>..... 1-877-844-4925

Education: Public School Administrative Offices

When calling the numbers below, ask for special education services office:

Hillsboro.....489-2224 River Valley588-2551

Ithaca585-2512 Riverdale739-3832

Kickapoo627-0121 Weston.....983-2380

Richland Center647-6106

Health Coverage

Dental Ombudsmen – assist with problems with dental access including finding a dentist, complaints & grievances..... 1-800-362-3002

Health Check - preventive health check-up program for Medicaid (MA) recipients under 21; may provide access to medically necessary items not typically covered by Medicaid..... 1-800-722-2295

Health Insurance Risk Sharing Plan (HIRSP) - health insurance for children and adults with disabilities and/or chronic illness www.dhfs.state.wi.us/hirsp/..... 1-800-828-4777

Katie Beckett- a way to obtain Medicaid for children not eligible for other Medicaid programs because of income/assets requirements. www.dhfs.state.wi.us/bdds/kbp/..... 266-3236

Medicaid (Medical Assistance, M.A., Title 19/ BadgerCare, Katie Beckett, SSI) Hotline – information about recipient eligibility and rights, covered benefits, lists of providers, problems with bills, etc. for state and federally funded affordable health insurance. 1-800-362-3002

Medicaid Ombudsmen – assistance with appeals, complaints, billing problems etc, for Medicaid HMO enrollees. 1-800-760-0001

Medicare Part D- For questions regarding Medicare Part D health insurance..... 1-800-926-4862

United Cerebral Palsy of Greater Dane County (UCP) 273-4434

WI Nutrition Education Program 647-6148

WIC Program – food and education for pregnant and nursing women; food/ formula for young children; breastfeeding support to eligible families..... 1-800-704-8555

Zor Temple Shriners..... 833-6343

Health Resources

Alcoholics Anonymous Crisis Line..... 1-800-362-5717

Associated Balance & Hearing Clinic (audiologists) - corrective amplification & related hearing aid; auditory assessment & diagnosis, assessment & rehabilitation of dizziness & balance disorders, assessment & rehabilitation of vestibular system disorders. Comes to Richland Medical Center on Mondays from 9 a.m. to 4 p.m..... 1-888-505-4327

Children’s Miracle Network at Gunderson Lutheran – for children ages birth to 18 (or 21 if child has disability and remains in the public school system). Funding for children with medical problem or disability, respite, transportation, van lifts, handicapped accessibility, back-up wheelchairs, special camps, conferences, special medical equipment, safety improvements and equipment. www.gundluth.org/cmm 775-4424

Community Home Medical Equipment – provides a wide range of home medical equipment as well as installs lifts for homes and vehicles 647-4963

Epilepsy Foundation of South Central Wisconsin – Case management and consultation to people with epilepsy, their families and their communities. All services are free, no income qualifications to apply. www.epilepsyfoundation.org 833-8888

Foundation of Dentistry for the Handicapped - donated dental services 888-338-6852

MA Transportation Reimbursement 647-8821, 1-866-812-9840

March of Dimes – Information on preconception, pregnancy, birth defects and a variety of other topics. www.marchofdimes.com 838-6649

Maternal Child Health Hotline - information and linkages for women before, during and after pregnancy and for all children including those with special health care needs. www.mch-hotlines.org/..... 1-800-722-2295

Options In Reproductive Care..... 1-800-657-5177

Planned Parenthood..... 1-800-230-PLAN (7526)

Right to Life – options in regards to children with disabilities, supporting life from conception to natural death regardless of disability..... Voice mail 649-5433

Service Access Questions: Ombudsman/Customer Advocate 242-6477

SWCAP Women, Infants and Children Nutrition Program (WIC) 1-800-704-8555

Wheelchair Recycling Program – non-profit organization that provides low or no cost alternatives to people needing medical equipment who do not have either the insurance or personal funds to pay for it. WRP collects, refurbishes and re-distributes used wheelchairs, walkers, canes and other bath or medical equipment. www.wrp.org..... 243-1785

Wisconsin Council of the Blind & Visually Impaired – provide low vision evaluations, rehabilitation services, legislative advocacy, and free white canes. Variety of aids for those with vision needs available for purchase. www.wcblind.org..... 1-800-783-5213

Wisconsin Department of Health & Family Services – Office for the Deaf & Hard of Hearing (DHFS) - program/resource for people with hearing loss and their families. TTY-Amplified telephone distribution. Equipment demonstration and loan network list. www.dhfs.wisconsin.gov/sensory..... 243-5732 (TTY) 243-5733

WI Region Narcotics Anonymous – can provide information on local support groups 1-800-240-0276

Information and Referral

Alliant Utilities - provide budget counseling and information on energy programs to Alliant customers 1-800-862-6222

Energy Assistance Program (Richland County Health and Health Human Services) – fuel assistance, emergency fuel assistance, furnace repair/replacement..... 647-8821

First Step - 24-hour information & referral service 1-800-642-7837

Help Hotline 2-1-1 - United Way’s 24-hour information & referral service 2-1-1

Richland County Job Center 647-8821 press 2

Waisman Resource Center - information & assistance, including info on Waisman Center clinics and program 1-800- 532-3321/ 265-8610

WE Energies – offer low-income budgeting assistance programs, weatherization, and furnace replacement to its customers 1-800-242-9137

Weatherization Program – applications can be obtained from Richland County Health and Human Services for all weatherization and energy programs offered through SWCAP 647-8821

Wisconsin First STEP – clearing house of information for families with children who have special needs and directory of specific disability related organizations. www.mch-hotlines.org/firststep.html 1-800-642-7837

Wisconsin Assistive Technology Initiative (WATI) – maintains lending library of assistive technology devices; provides training and consultation; provides evaluation of students related to assistive technology. www.wati.org/..... 1-800-565-8135

Wisconsin Family Ties – statewide not-for-profit organization that provides support, education, advocacy and information and referral for families that include children with emotional, behavioral and mental disorders. www.wifamilyties.org/..... 1-800-422-7145

WisTECH - provides information on selecting, funding, installing and using assistive technology. <http://dhfs.wisconsin.gov/disabilities/wistech/> 266-0421/ (TTY) 267-9880

Parent Support Groups

ANGEL – A Helping Hand - provides support, education & resources to people working or living with an Autism Spectrum Disorder. 588-2585

Brewer Library – Parenting Wisely program from the Extension Office can be checked out 647-6444

Even Start – develop parenting skills, groups for support and friendship, family activities – free 342-4520

Homeschool Support Group 647-6433

National Alliance for the Mentally Ill (NAMI), Richland County - support group for any individual, family member, and/or friend who is affected by a mental illness or brain disorder. Education, advocacy and support to community provided. Attendance is confidential. 647-8775 / 647-6384

Parents as Leaders (PALS) –leadership training for parents of children, six or younger, who have special needs 1-800-532-3321

Parents in Partnership leadership training for parents of children, six to fourteen years old, who have special needs..... 1-877-844-4925

U. W. Extension Office – nutrition education, Family Living programs, budgeting assistance, 4H and Youth development 647-6148

Wisconsin Christian Home Educators Association..... 414-425-6324

Wisconsin Parents Association 283-3131

Recreation, Sports and Summer Programs

4-H 647-6148

Boy Scouts 647-3489

Girl Scouts 647-3153

Richland Center Parks & Recreation (coordinates social and recreation programs, as well as other services)..... 647-8108

Special Olympics, Wisconsin 221-2900

Symons Recreation Center 647-8522

Stress, Crisis and Mental Health Intervention

Ada James Court – transitional housing 647-2200

Boscobel Area Health Care 375-2540

Catholic Charities (mental health services for uninsured) 256-2358

Centro Guadalupe (Catholic-based outreach service) 255-8471

Centro Hispano (basic needs, youth programming)..... 255-3018

Champion Valley Counseling Services – outpatient psychotherapy for individuals (child, adolescent and adult), couples or family. Specializing in adoption issues, foster parenting; farm family issues, special needs children & adults including autism spectrum disorder. 489-2719

Child Help – 24 hr listening line for child abuse victims 1-800-422-4453

Child Protective Services Helpline..... 261-5437

Comprehensive Community Services (CCS), Richland County Health & Human Services, 24-hour emergency: 1-800-236-4325 647-361624

Family & Children’s Center Intensive In-Home Counseling (private, not-for-profit agency that helps children and adults overcome social, emotional or mental challenges to enjoy a greater sense of well being in their families, homes and community.) www.fcconline.org 637-7052

Family Resources - family-based in-home psychotherapy program where services are provided by a treatment team working together with the family emphasizing healthy family relationships. Also specialize in advocacy, coordination of services, and school issues. 604-0103 or 604-0132

Health and Human Services 647-6384

Pauquette Center 647-4705

Make-A-Wish Foundation 1-800-722-9474

Parent Support Groups – will refer parents to parent support groups or give information on how to start a support group..... 256-3374

Parent’s Stressline – listening line for parents who are abusing or may abuse their children 241-2221

Passages (neighborhood intervention program) 647-6317

Richland County Ministerial Association 647-5076

Richland County Professionals for the Prevention of Child Abuse – provides information, workshops, and in-service training regarding child abuse 647-8821 ext. 279

Clothing/Household

Family Thrift Shop 647-6180

Goodwill..... 649-2110

Grateful Hearts – Center of Hope Family Crisis Center. Valton Wesleyan Church - clothes, household items, health & beauty products, toys, books 464-7754

Loan Closet/Richland County Public Health Department..... 647-8821

St. Vincent de Paul Society 739-4222