Wisconsin Medical Home Summit: Small Steps, Big Changes

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Goals for the Day

- Concepts of Medical Home
- Chronic care management
- Quality improvement process
- Opportunities for spread
A Medical Home is an approach to providing health care services in a high-quality and cost-effective manner.  

- Accessible
- Family-centered
- Continuous
- Comprehensive
- Coordinated
- Compassionate
- Culturally effective

And for which the primary care provider shares responsibility.
Why a Medical Home?

Care is Fragmented – Institute of Medicine (IOM) Report: Crossing the Quality Chasm

Children with special health care needs:
- Twice the unmet health needs
- Over twice as many contacts with physicians,
- About half the pediatric health care expenditures

Adults
- Medicare beneficiaries see an average of 6.4 different providers per year.
- More than half of adults with chronic health conditions are managed inadequately
Joint Principles of Patient-Centered Medical Home

- Personal physician
- Physician directed medical practice
- Whole person orientation
- Care is coordinated and/or integrated
- Quality and safety
- Enhanced access
- Payment
National Organizations Advocating for Patient-Centered Medical Home

Medical Home Champions

- Maternal & Child Health Bureau
- NICHQ
- American Academy of Pediatrics
- Institute of Medicine
- Institute for Health Care Improvement
- Commonwealth Foundation
- Robert Wood Johnson Foundation

Patient-Centered Primary Care Collaborative (May 2007)

- American Academy of Family Physicians
- American Academy of Pediatrics
- American College of Physicians
- American Osteopathic Association
- National Assoc. of Community Health Centers
- ERISA Industry Committee
- General Motors
- IBM
Wisconsin Medical Home Spread

- Assumptions
- Stakeholders
- Activities
- Outcomes
WI Medical Home: Assumptions

- Improves health outcomes
- Builds on respectful partnerships
- Needs a wide stakeholder base
- Utilizes established knowledge and tools
WI Stakeholders make it work

- Individuals/families/allies
- Practices/practitioners
- Higher education
- Community providers
- State, Regional, Local partners
Wisconsin Small Steps
Towards...Big Change

- Widespread buy-in
- Broadened visibility
- Increased implementation
- Data collection
- Health & cost improvements
- Increased Family & professional satisfaction
Food for Thought

- Applicable to all of us
- Implementation at all levels
- We ALL have a next step to take
We must become the change we want to see.

*Mahatma Gandhi* (1869 - 1948)
“A Medical Home does not simply appear over night. Like any quality home, it is built with careful plans and thought, time and effort, leadership and commitment.” - Parent