

Wisconsin

Medical Home Summit:

Small Steps, Big Changes

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November 15, 2007

Goals for the Day

- **Concepts of Medical Home**
- **Chronic care management**
- **Quality improvement process**
- **Opportunities for spread**



TAKE THE NEXT STEP

What is a Medical Home?

A Medical Home is an approach to providing health care services in a high-quality and cost-effective manner.

- Accessible
- Family-centered
- Continuous
- Comprehensive
- Coordinated
- Compassionate
- Culturally effective



And for which the primary care provider shares responsibility

Why a Medical Home?

Care is Fragmented – Institute of Medicine (IOM)
Report: Crossing the Quality Chasm

Children with special health care needs:

- Twice the unmet health needs
- Over twice as many contacts with physicians,
- About half the pediatric health care expenditures

Adults

- Medicare beneficiaries see an average of 6.4 different providers per year.
- More than half of adults with chronic health conditions are managed *inadequately*

Joint Principles of Patient-Centered Medical Home

- Personal physician
- Physician directed medical practice
- Whole person orientation
- Care is coordinated and/or integrated
- Quality and safety
- Enhanced access
- Payment

National Organizations Advocating for Patient-Centered Medical Home

Medical Home Champions

- Maternal & Child Health Bureau
- NICHQ
- American Academy of Pediatrics
- Institute of Medicine
- Institute for Health Care Improvement
- Commonwealth Foundation
- Robert Wood Johnson Foundation

Patient-Centered Primary Care Collaborative (May 2007)

- American Academy of Family Physicians
- American Academy of Pediatrics
- American College of Physicians
- American Osteopathic Association
- National Assoc. of Community Health Centers
- ERISA Industry Committee
- General Motors
- IBM

Wisconsin Medical Home Spread

- **Assumptions**
- **Stakeholders**
- **Activities**
- **Outcomes**

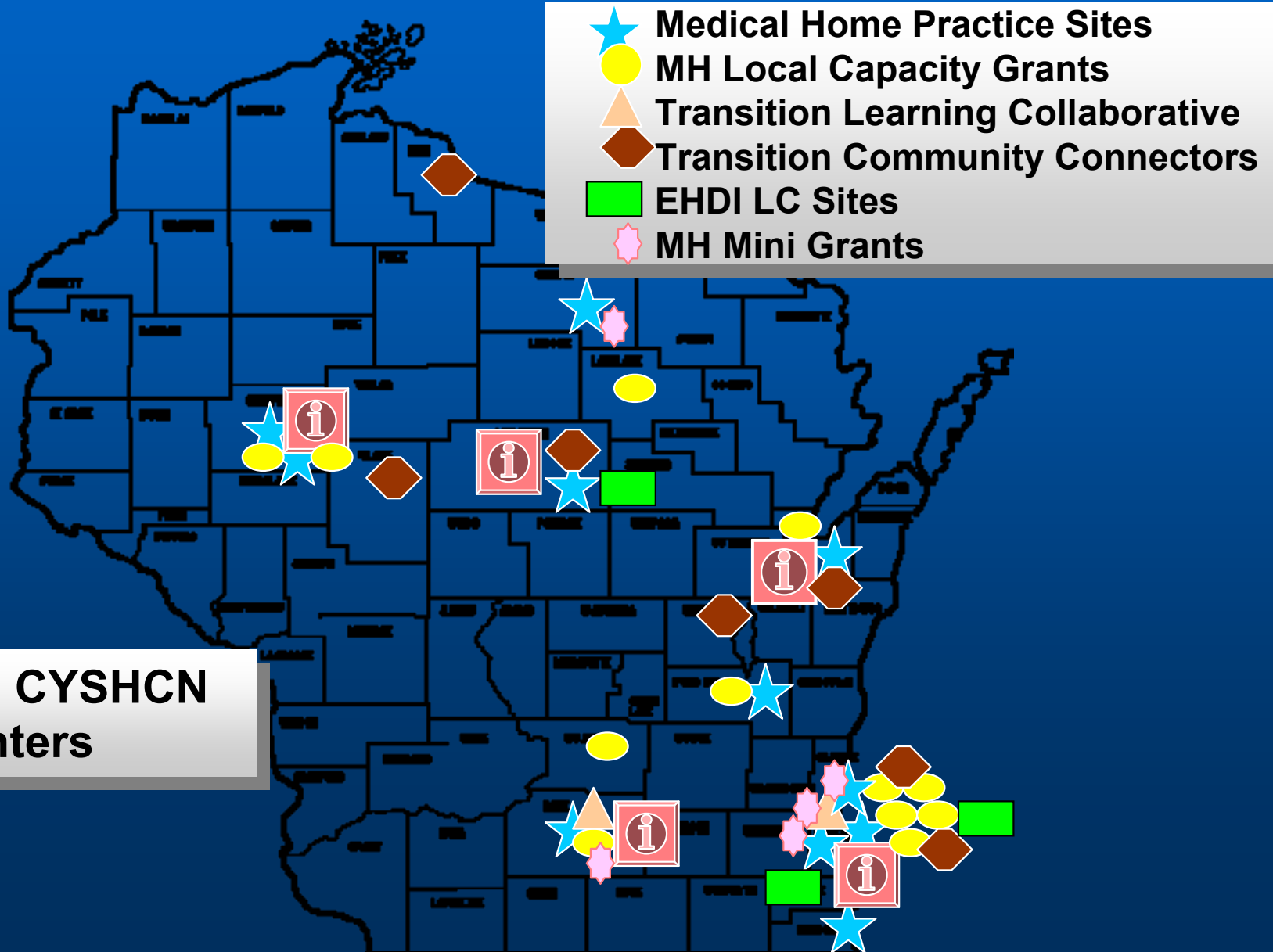
WI Medical Home: Assumptions

- Improves health outcomes
- Builds on respectful partnerships
- Needs a wide stakeholder base
- Utilizes established knowledge and tools

WI Stakeholders make it work

- **Individuals/families/allies**
- **Practices/practitioners**
- **Higher education**
- **Community providers**
- **State, Regional, Local partners**

Wisconsin Medical Home Activities



Building a Medical Home Partnership: A Wisconsin Toolkit



Building a Medical Home Partnership

Introduction to the Wisconsin Toolkit

**What is a Medical Home Partnership?**

**Who are Children and Youth with Special Healthcare Needs?**

**Meet the Toolkit Families**

**What is a Regional Children and Youth with Special Healthcare Needs Center?**

 **Go the Toolkit**
www.wimedicalhometoolkit.aap.org

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Wisconsin Small Steps Towards...Big Change

- **Widespread buy-in**
- **Broadened visibility**
- **Increased implementation**
- **Data collection**
- **Health & cost improvements**
- **Increased Family & professional satisfaction**

Food for Thought

- Applicable to all of us
- Implementation at all levels
- We ALL have a next step to take

We must become the change
we want to see.

Mahatma Gandhi (1869 - 1948)



“A Medical Home does not simply appear over night. Like any quality home, it is built with careful plans and thought, time and effort, leadership and commitment.” - Parent