Dane County Resources for Children and Youth with Special Health Care Needs
(Note: Phone numbers are either in the 608 area code or are toll-free)

Advocacy
ABC for Health, Inc. (benefits counseling and legal services for families of children with special health care needs, who are having problems with health care) 261-6939
Are - Dane County (advocacy, research, programming & outreach for persons with developmental disabilities & their families) 257-9738
Faith Inclusion Network (assists faith communities in and around Madison to welcome, include, and empower people with disabilities and their families) 267-3609
Wisconsin Coalition for Advocacy provides protection and advocacy for persons with disabilities in Wisconsin; contact for questions regarding Medicare Part D Insurance) 267-0214

At-Home Support (Respite, Personal Care, Resources)
Catalyst Inc. (A licensed home-health agency specializing in services to children and young people with physical disabilities) 238-8119
Community Living Alliance (MA personal care provider) 224-8335
Family Support and Resource Center (houses 5 programs: Respite, Family Support/Case Management, Inclusion) 221-4611
Respite Care Program 221-4611
Wheelchair Recycling Program 243-1785

Child Care
Community Coordinated Child Care, Inc. (4-C's) (assists with locating childcare providers in your area) 271-9181
Satellite Family Child Care (network of family childcare providers who meet high-quality standards established by the city of Madison) 275-6740
(UCP) United Cerebral Palsy of Greater Dane County. Child Care Inclusion Resources (CCIR) (support for inclusion of children with disabilities in day care settings) 273-3318
Teen Outreach (support for inclusion of teens with disabilities in community settings) 288-9808

Early Intervention for Infants and Young Children
Birth-to-3 (service coordination and therapy for children 0-3 years of age) 224-7204
Connections for Families (within Madison School District) 273-3202
Head Start/Dane County Parent Council (child-development program for preschool children from low-income families) 275-6740

Health Department and Health Resources
HealthCheck exams, Nutrition Programs, Other Services City of Madison Health Department 266-4821
Public Health Division -Dane County 242-6520
Access Community Health Center 443-5400
WIC Women, Infants and Children Nutrition Program Dane Co.: 242-6525/Madison: 267-1111

Dane County Human Services Department
Child Protective Services Helpline 261-5437
Children with Disabilities Unit 242-6225
Developmental Disabilities Intake (age 16 and over) 242-6440
Economically stressed families (housing, energy assistance, food stamps, Medicaid, SSI) 242-7441
General Information voice 242-6200 or TDD 266-4349
Service Access Questions: Ombudsman/Customer Advocate 242-6477
MA Transportation Reimbursement 242-4566

Information and Referral
First Step (24-hour information & referral service) 1-800-642-7837
Help Hotline 2-1-1 (United Way's 24-hour information & referral service) 2-1-1
Waisman Resource Center (information & assistance, including Info on Waisman Center clinics and programs). 1-800-532-3321/263-5890
LINK Dane County (a coalition of Dane County agencies and programs for children with developmental disabilities and their families) www.linkdaneCounty.org

Parent Training and Support
Parent Network of Dane County People-Can't-Wait Coalition [advocacy, information & support for parents of children with special needs] 257-8738
Parents as Leaders (in-home training for parents of children six or younger, who have special needs) 1-800-532-3321
Parents in Partnership (leadership training for parents of children, six to fourteen years old, who have special needs) 1-877-844-4925

Local Parent Support Groups
Epilepsy Foundation (epilepsy information; services for children with any types of disabilities, including: parent groups in English and Spanish, social activities for kids, social events for siblings) 442-5555 / 1-800-657-4929
Family Enhancement (parental education, support groups) 241-5150
Madison Area Down Syndrome Society 692-7653
Autism Society of America - Madison Area Chapter 276-8358
Shore to Shore (play/parent group for kids who are deaf/hard of hearing) 241-5150
Sympathy - Fitchburg-Classes reduced rate
Recreation, Sports and Summer Programs
Access to Independence (coordinates social and recreation programs, as well as other services) 242-8484
Challenger Little League (for players with disabilities 5-18 years old) 655-1568
Madison School & Community Recreation (after-school and summer-recreation programs for all children, even if not a student in Madison schools) 204-3042
Special Olympics, Wisconsin 221-2900
Very Special Arts (leisure arts programming) 241-7583
Winners on Wheels (community service club for children using wheelchairs) 242-8484
YMCA-East (adaptive recreational program) 221-1571

Special Education: Partnerships and Support
(CESA 2) Cooperative Educational Service Agency 758-6232
(FACETS) Family Assistance Center for Education, Training and Support (serves children & adults with disabilities, their families and those who support them) 824-8755
Madison Partners in Special Education (partnership of parents, administrative and staff to improve special education services through training and support. Contact if interested in finding a group in your school district) 242-8484, Ext. 234
(WSEP) Wisconsin Statewide Parent-Educator Initiative (service for parents, educators and others interested in parent-educator partnerships for children with disabilities) 1-877-644-4825

Special Education: Public School Districts' Administrative Offices
When calling the numbers below for the special education services: Belleville 424-3315 Monona Grove 221-7660
Cambridge 423-4345 Mount Horeb 437-2400
Deerfield 276-8261 Oregon 835-4000
DeForest 848-6500 Stoughton 877-5001
Edgerton 864-9402 Sun Prairie 854-6500
Madison 663-1607 Verona 846-4300
Mitchell 655-3646 Waunakee 849-2000
McFarland 836-4512 Wl Heights 767-2589
Middleton -Cross Plains 829-9000

Stress, Crisis and Mental Health Intervention
Catholic Charities (mental health services for uninsured) 256-2358
Centro Guadalupe (Catholic-based outreach service) 255-8471
Centro Hispano (basic needs, youth programming) 250-3018
Domestic Abuse Intervention Services 251-1237/crisis 251-4445
Exchange Center for Prevention of Child Abuse (provides support for parents through respite care, home visitation support and parental education services) 241-3434
Joining Forces for Families (neighborhood intervention program) 242-6388
Mental Health Center of Dane County, Inc. (child, adolescent, family services) 260-2700
Wisconsin Substance Abuse Helpline 24-hour emergency: 260-2600

Transportation
(Oasis Parental Stress Center (provides hotline and network for parents under stress) 241-4888
Norah Cashin, County Transportation Coordinator 242-6486
Laidlaw Transit 223-0610
Madison Metro Transit System 242-6466
Mr. Mom's Transport 255-0444
Transit Solutions, Inc. 294-8747
We Care Transportation 838-8589
WTA-Women's Transit Authority 256-5710

The Wisconsin Division of Public Health, Children and Youth with Special Health Care Needs (CSYCHN) Program provides consultation and technical assistance to the five Regional CYSHN Centers and Wisconsin First Step. Funding is provided by a Maternal and Child Health Title V Service Grant, Maternal and Child Health Bureau, Health Resources and Service Adminstration, US Department of Health and Human Services, the WTC-Dane County and a Family Support Grant from the Administration on Developmental Disabilities.
Help is Available—Call with Questions!

Waisman Resource Center:
Southern Regional Center for Children and Youth with Special Health Care Needs
(CYSHCN)
1-800-532-3321 or 608-263-5890
www.waisman.wisc.edu/cycleh

Childcare and Respite:
Childcare resources and referral agencies are located throughout the Southern Region. Wisconsin Child Care Resource & Referral Network, Inc. will direct you to the closest program in your area.

Respite care provides families with a qualified caregiver and a break from 24-hour care responsibilities and is a needed resource for most families with children and youth with special health care needs.

Health:
Public Health services include prenatal care coordination, local immunization clinics and home visits by public health nurses. Some local Public Health Departments provide school health nursing consultation, family planning services, home care, environmental health and the WIC nutrition program for pregnant and breastfeeding women and their children under 5 years of age.

Transportation:
Families can receive help with transportation for medical and non-medical destinations. Sometimes a family must pay for transportation, so programs may be needed depending on the individual situation, location, income and the transportation services policy. Options are found under Transportation, on the other side.

Special Education:
All public schools are required to provide special education and related services to children who are eligible. The Individuals with Disabilities Act (IDEA) is the federal special education law that covers children ages 3 through 21. If the family of parents and school staff agree that a child is eligible, the school will create a written plan of services called an Individualized Education Program (IEP) to determine how to best support the child. Advocacy agencies such as FACETS (Family Assistance Center for Education, Training and Support), WISES (Wisconsin statewide Parent Educator Initiative) and many OASIS (Cooperative Educational Service Agency) can provide information and assistance to parents who have questions or concerns related to opportunities in education.

Recreation:
Many children and family's with disabilities benefit from sports and recreational activities. Opportunities to participate in community or school events are available to families. Parents frequently seek out recreational activities that they can enjoy with all members of their family.

Infants and Young Children:
Early intervention services, through the Birth to 3 Program, are available in every Wisconsin county for children who meet eligibility criteria. Birth to 3 professionals work in partnership with parents to help children in developmental areas such as physical, social, and communicative skills. Services include evaluation and assessment, special education, medical services, and family centered service coordination. Birth to 3 staff work with parents to develop an Individualized Service Plan (ISP) which is based on priorities and goals of the child and family. Birth to 3 staff help with transition to early childhood education programs or other appropriate services.

Planning for Adulthood:
Youth ages 14 to 21 with disabilities and their families can receive help with planning for the transition to adulthood. Activities include moving from pediatric to adult health provider care, and exploring opportunities in education, work, and community living. Examples of these include WI Division for Vocational Rehabilitation ( DVR), Department of Public Instruction ( DPI) and Independent Living Centers.

Advocacy and Parent Training:
State and local agencies provide information and assistance for families looking for information on how to best understand, protect and advocate the legal, human and service rights of children. Examples include legal assistance, help with an IEP and health benefits counseling. Parent training groups help parents learn about processes and how to be a good advocate for their children.

Health Care Coverage:
In Wisconsin, there are many ways to meet eligibility criteria for Medicaid (Medical Assistance) programs such as BadgerCare, Health Start, SSII and Katie Beckett. These programs help pay for medical care for eligible children and adults. If you do not meet eligibility criteria, you may be able to apply for the Wisconsin Medicaid program through the Wisconsin Community Action Program (WCAAP). For more information, please call 1-800-440-4900.

For Patient to Parent Support Call
1-800-532-3321
(Southern Regional Children and Youth with Special Health Care Needs Center)

2005-2006
Resource Roadmap
Southern Regional Center for Children and Youth with Special Health Care Needs (CYSHCN)
www.waisman.wisc.edu/cycleh

County Programs:
The Dane County Human Services Department provides services to long-term care and adults with disabilities, including cognitive impairments, physical disabilities, and mental health needs. Services are provided by: Community Integration Programs (CIP) and Community Options Program (COP). Wrap-around programs assist families with children who have severe emotional disabilities.
INFORMATION, REFERRAL AND ADVOCACY RESOURCES

For Families of Children and Youth with Special Health Care Needs in Southern Wisconsin 09-15-85

ABC for Health, Inc. - statewide benefits counseling and legal services for families with children who are having problems financing healthcare.
www.safetyweb.org 1-800-585-4222

The ARC-Wisconsin Disability Association - advocacy for persons with cognitive disabilities; support groups, training, and information and referral.
www.arc-wisconsin.org/ 1-877-272-8400

Birth to 3 - Wisconsin’s Early Intervention (IDEA-part C) program for children with special needs under age 3.
www.chfs.wisconsin.gov/ 1-800-642-7837

(CCCR) Child Care Resource & Referral Network, Inc. - statewide organization of community-based child care resources and referral agencies including information about inclusive childcare for children with special needs.
www.wisconsincrr.org/ 1-888-713-5437

(CESA) Cooperative Educational Service Agency- assist districts in providing quality educational opportunities for students
www.dpi.state.wi.us/dpi/cesa.html 1-800-441-4563

(DPI) Wisconsin Department of Public Instruction : Special Education Team - information on public education for children with special needs.
www.dpi.state.wi.us/ call 1-800-441-4563 and ask to be connected to local district’s number

(DVR) Wisconsin Division of Vocational Rehabilitation - state employment training program for individuals with disabilities living in the community. Eligible individuals may receive vocational evaluation and training and job placement assistance.
www.dwd.state.wi.us/dvr/ 1-800-442-3477 /TTY 1-888-877-5939

(FACETS) Wisconsin Family Assistance Center for Education, Training, and Support- provides free information and assistance to families concerning parent and student rights and opportunities in education.
www.wifacets.org/ 1-877-374-4677 / TTY 1-414-374-4635

Family Voices of Wisconsin - part of a nationwide grass roots training, information and advocacy network of families whose children have special health care needs.
http://www.wvf.org/fv/ 1-888-835-5669

(ILCs) Wisconsin Independent Living Centers- consumer-driven services to promote full participation in society of persons with disabilities. Services include: health benefits counseling, assistive technology, peer support and advocacy.
www.dhs.state.wi.us/Disabilities/Resources/ILCs.htm 1-800-642-7837

Legal Action of Wisconsin- nonprofit agency providing legal representation to low-income people and others.
www.legalaction.org/ 1-800-362-3904

Maternal Child Health Hotline - information and linkages for women before, during and after pregnancy and for all children including those with special health care needs.
www.mchhotlines.org/ 1-800-722-2295

Native American Family Empowerment Center-Wisconsin GLITC, Inc.- parent-training and information center dedicated to providing opportunities to enhance the quality of life for Native American children and their families.
www.dccc.org/ TAs/TAGuide/dti/wsi1.htm 1-800-472-7207

Respite Care Association of Wisconsin - statewide organization with a mission to promote, support and expand quality respite care resources across the lifespan for families caring for individuals with special needs.
www.respitecarewi.org/ 1-866-702-7229

Social Security- financial benefits for children meeting income and asset eligibility criteria
www.ssa.gov 1-800-772-1213

W-2 Disabilities Hotline - information about food stamps and other assistance programs for W-2 eligible families caring for household members with a disability.
www.doh.wisconsin.gov/ dhs/disability/ 1-888-400-8455

(WATI) Wisconsin Assistive Technology Initiative- maintains lending library of assistive technology devices; provides training and consultation; provides evaluation of students related to assistive technology.
www.wati.org/ 1-800-565-8135

(WCA) Wisconsin Coalition for Advocacy - provides protection and advocacy for persons with disabilities in Wisconsin.
www.w-c-a.org/ (voice/TTY) 1-800-928-8778

(WCDD) Wisconsin Council on Developmental Disabilities- provides training and advocacy resources
www.wcdd.org/ 1-608-266-7826

Wisconsin Family Ties - statewide not-for-profit organization that provides support, education, advocacy and information and referral for families that include children with emotional, behavioral and mental disorders.
www.wifamilyties.org/ 1-800-422-7145

Wisconsin First STEP - 24-hour information and referral service to assist Wisconsin families who have children with special needs.
www.mch-hotlines.org/firststep.html 1-800-642-7837

(WSPEI) Wisconsin Statewide Parent Educator Initiative- provides experienced parent liaisons to work with families, educators and school districts through the CESAs’s to promote positive partnership and free consultation to families of children with special educational needs.
www.dpi.state.wi.us/dpi/dlssa/cen/parent.html 1-877-844-4925

WisTech - provides information on selecting, funding, installing and using assistive technology.
www.wishtech.state.wi.us/ 1-608-266-0421 /TTY 1-608-267-9880

HEALTH COVERAGE

Health Check - preventive health check-up program for Medicaid (MA) recipients under 21; may provide access to medically necessary items not typically covered by Medicaid.
1-800-722-2295

Health Insurance Risk Sharing Plan (HIRSP) - health insurance for children and adults with disabilities and/or chronic illness.
www.dhs.state.wi.us/ hirsp/ 1-800-828-4777

Katie Beckett- a way to obtain Medicaid for children not eligible for other Medicaid programs because of income/assets requirements.
www.doh.wisconsin.gov/ doh/wic/khsp/ 1-800-266-3266

Medicaid (Medical Assistance, M.A., Title 19/ BadgerCare, Katie Beckett, SSI) Hotline - information about recipient eligibility and rights, covered benefits, lists of providers, problems with bills, etc. for state and federally funded affordable health insurance.
1-800-362-3002

Medicaid Ombudsman - assistance with appeals, complaints, billing problems etc. for Medicaid HMO enrollees.
1-800-760-0001

WIC Program - food and education for pregnant and nursing women; food/formula for young children; breastfeeding support to eligible families.
1-800-722-2295

Medicare Part D - For questions regarding Medicare Part D health insurance.
1-800-926-4862

If you can’t find what you’re looking for call 1-800-532-3321